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Phone# 603-882-6977

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Today's Date

Floral Keepsakes by Lauri will create a customized keepsake by utilizing the flowers or items provided by the customer or if needed, by us. We will take great care to ensure that the integrity of the original floral work is maintained in the finished keepsake, however, since the original floral work was produced elsewhere we are unable to warrant the quality of the flowers. Because the original work may have been subjected to some wear and or chemicals prior to delivery to us, some flowers may need replacement. We reserve the right to replace flowers and greenery (stephanotis will need replacement and greenery may be replaced with silk) as needed at the CUSTOMER'S COST, anything beyond \$25 customer will be consented before flowers are replaced.

Upon delivery of flowers and or items to us, customer shall pay a NON-REFUNDABLE DEPOSIT of \$200.00 PER BOUQUET if no selection is made at that time. Once your selection is made the PAYMENT IN FULL is required. Customer has up to 45 DAYS after drop-off of the flowers to select their enclosure, if no selection is made by then FLOWERS WILL BE DISCARDED. Upon completion of order (8-16 weeks, unless parts are backordered) customer will be notified by phone to make arrangements to take delivery of the keepsake. Failure to take delivery within 2 WEEKS of notification will result in a \$2 PER DAY STORAGE FEE, NO EXCEPTIONS (unless prior arrangements have been made).

If after 30 days keepsake is still not picked up, it will result in the SALE OR DISPOSAL of the keepsake. Due to the custom nature of the work, ALL SALES ARE FINAL.

Customer Signature : _____ **Phone#** _____

Customer's signature (or authorized drop off person) serves as an consent to the contract agreement and creation of a keepsake using our best judgment and discretion.

Keepsake Completed on: _____ **Date 1st Call:** _____

2nd: _____ **3rd:** _____ **4th:** _____

Notes: _____

Customers signature below serves as an acceptance that they are satisfied with the custom keepsake created by Floral Keepsakes by Lauri. PLEASE SIGN BELOW IF YOU AGREE TO TERMS.

Customer Signature and Date: _____